

# ANNUAL REPORT

FISCAL YEAR 2021



SHOWCASING THE WORK OF HEROES

## OUR MISSION

“ People helping people triumph over poverty, abuse and neglect to shape strong futures for themselves, their families and communities. ”



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# SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

Supplements the food budgets of low-income households to help assure needy persons a nutritionally adequate diet. Eligibility is determined by financial need and household size. Benefits are issued through Electronic Benefit Transfer (EBT).

Funding: 100% Federal

	FY19	FY20	FY21
Applications	1,420	1,695	1,571
Unduplicated Recipient Count	4,088	4,649	4,801
\$ Issued	\$4.6M	\$5.2M	\$7.7M

## MEDICAID

Makes direct payments to health care service providers for eligible individuals and families who are unable to pay for needed medical services. Medicaid pays for a variety of medical services, including prescription drugs, doctor visits, nursing facility care and hospital care.

Funding: 48% State | 52% Federal



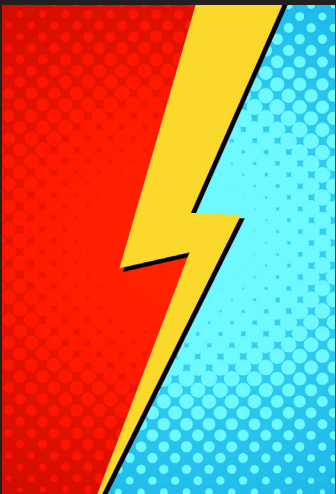
	FY19	FY20	FY21
Applications	2,323	2,251	1,726
Unduplicated Recipient Count	7,236	8,836	9,284
\$ Issued	\$45.3M	\$53.5M	\$60.3M

# ENERGY ASSISTANCE

Assists low-income households in meeting their immediate home energy needs.

- Fuel Assistance purchases home heating fuel
- Crisis Assistance assists with an emergency heating need
- Cooling Assistance assists with payment to operate or repair/replace cooling equipment

Funding: 100% Federal



Applications	FY19	FY20	FY21
Fuel	337	326	194
Crisis	36	32	55
Cooling	197	196	147
Total Expenditures	\$189,324	\$191,286	\$204,527

# TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)

Provides time-limited financial assistance and employment-related services to enable families with children to become self-supporting and promotes economic independence through participation in the VIEW Program.

Funding: 62% State | 38% Federal

	FY19	FY20	FY21
Applications	301	254	277
Unduplicated Recipient Count	352	307	335
Total Issued	\$221,648	\$214,269	\$286,000

# VA INITIATIVE for EMPLOYMENT and WORK (VIEW)

Offers employment-related activities, education, training and needed support services to TANF recipients while providing the opportunity to achieve economic independence, opportunities and work skills necessary for self-sufficiency.

Funding: 15% Local | 73% State | 12% Federal

	FY19	FY20	FY21
Individuals Referred	68	41	37
Total Enrolled	53	46	56
# Involved in Work Activity (% of total)	12 (23%)	8 (17%)	4 (7%)
# Employed (% of total)	24 (45%)	20 (43%)	11 (20%)
Average Hourly Wage	\$12.22	\$11.60	\$15.04
Average Monthly Earnings	\$1,669	\$1,669	\$2,466
Supportive Services Expenditures	\$49,977	\$24,178	\$7,430

# CHILD PROTECTIVE SERVICES (CPS)

Investigates reports of child abuse and neglect. Provides services to treat and prevent abuse and neglect.

	FY19	FY20	FY21
Intakes	840	723	742
Investigations	103	131	94
Founded Cases	34	34	34
Ongoing Cases	112	108	108
Family Assessments	320	390	238
Family Services Cases	11	16	16

# CHILD CARE SERVICES

Provides funding to enhance the quality, affordability, and supply of child care available to families. Child care programs are child-centered, family-focused services that support the family goals of economic self-sufficiency and child development by providing substitute parental care, protection, guidance and early childhood education.



Funding: 25% State | 75% Federal

	FY19	FY20	FY21
Households Served (Unduplicated Count)	73	83	48
Children Served (Unduplicated Count)	125	142	73
Total Childcare Subsidy Provided	\$505,479	\$439,938	\$379,128

# CHILDREN’S SERVICES ACT (CSA)

Provides for the pooling of eight specific funding streams used to purchase services for at-risk youth (1993 Virginia Law). These funds are returned to the localities with a required state/local match and are managed by local interagency teams. The purpose of the Act is to provide high quality, child-centered, family-focused, cost-effective, community-based services to at-risk youth and their families.

Funding: 45% Local | 55% State

	FY19	FY20	FY21
Children Served	258	206	177
Total Expenditures	\$3,292,690	\$3,203,672	\$3,456,249

# ADULT SERVICES

Provides services to adults with disabilities age 18 or older and to adults age 60 or older. These services are designed to assist the adult in remaining in the least restrictive setting and functioning as independently as possible, to establish or strengthen appropriate family and social support systems and to support the adult in self-determination. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.

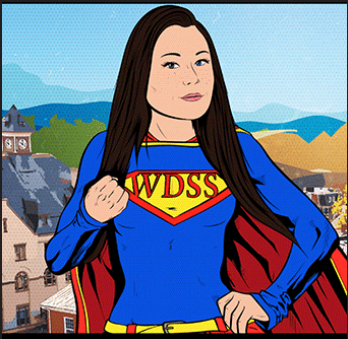
Funding: 20% Local | 80% Federal

	FY19	FY20	FY21
Adult Protective Investigations	104	91	107
Ongoing Cases	23	36	48
Companion Care	1	1	2
Guardianships	78	89	90
Auxiliary Grant (people served)	23	25	18
Auxiliary Grant Expenditures	\$112,381	\$118,070	\$133,137

# GENERAL RELIEF

An optional, local program designed to provide emergency assistance that cannot be provided through other means. In Winchester, this provides burial assistance to those in need.

Funding: 100% Local



	FY19	FY20	FY21
Burials	17	12	19
Expenditures	\$8,431	\$8,100	\$11,050



# ADOPTION SERVICES

Provides services and registries to bring together children and families for permanent placements. Winchester Social Services supports several adoption initiatives and issues that include recruiting prospective families, conducting home studies, partnering with the media to feature waiting children, and offering financial assistance and other services that provide stability for adoptive families.

Funding: 57% State | 43% Federal



	FY19	FY20	FY21
Adoptions Completed	5	21	8
Adoption Subsidy & Special Needs Adoption (# people/\$)	57/ \$790,399	72/ \$933,950	81/ \$1,076,985

# FOSTER CARE

Provides services to children and families when circumstances require a child to be removed from their home. Foster care provides a safe and stable environment until the issues causing placement outside the home are resolved. When a child cannot return home, another home is found.



	FY19	FY20	FY21
Children in Foster Care*	98	93	98

\* Actual number of children served



# FOSTER FAMILIES OF CFW

Foster Families of CFW, an interagency foster care training and recruitment program, came into existence in 1996. It provides a collaborative effort between Clarke County, Frederick County and the City of Winchester (CFW) to serve the needs of children and families in our community.

CFW provides a consistent, competency-based training program to all prospective as well as approved foster, adoptive, and resource families.

All children deserve a safe, happy life - including the over 400,000 American children and youth in foster care. Young people in foster care especially need nurturing adults on their side because their own families are in crisis and unable to care for them.

If you are interested in becoming a foster parent, please contact:

Frederick County Social Services  
at 540-665-5688

(ask to speak with a Foster Families of CFW representative)

Visit the CFW Website:  
<http://cfwfostercare.com>

## Safe Sleep 365

### 3 Principles

Alone



Apart



Always

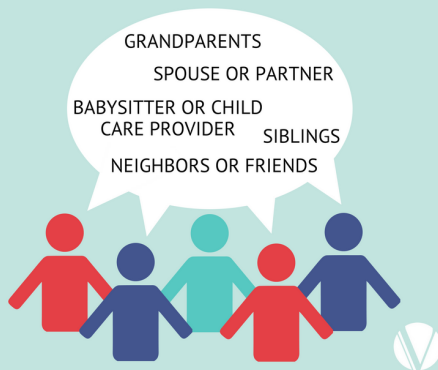


### 6 Practices

1. ROOM SHARING, NOT BED SHARING
2. FIRM SURFACE & ON BACK
3. SUBSTANCE-FREE AND SMOKE-FREE
4. BREASTFEEDING
5. ENVIRONMENT-APPROPRIATE CLOTHING
6. OBJECT FREE SLEEP SPACE

### 5 Partners

(As the saying goes, it takes a village)



# OUTSTANDING COMMUNITY PARTNER AWARD

The Outstanding Community Partner Award is the Winchester Department of Social Services Advisory Board's yearly recognition of an individual, group, organization or agency for their outstanding community service and collaboration with the Winchester Department of Social Services to improve the lives of the citizens of the City of Winchester. Nominations are accepted each year from a staff member of Winchester Department of Social Services or a member of the Advisory Board.



**FY2021**

**Outstanding  
Community Partner  
AWARD WINNER**

## SCHUMER FAMILY

The Schumer family became a licensed foster home in 2019 with Embrace Treatment Foster Care. The Schumers have had multiple foster care placements with Winchester Social Services. The Schumers are consistent, kind and loving. They have demonstrated their commitment to keeping children safe.

## Other Award NOMINEES

CONNECTED COMMUNITIES  
FREDERICK-WINCHESTER HEALTH DEPT  
NW WORKS  
WINCHESTER COMMUNITY MENTAL HEALTH



# WINCHESTER DEPARTMENT OF SOCIAL SERVICES

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## Administrative Board

Dan Hoffman, City Manager

## Social Services Advisory Board

Danielle Bostick, Chair

Bibianna Vazquez, Vice-Chair

Nicholas Robb

Anita Schill

Andrea Cosans

Jasmine Frye

Cheryl Beaudoin-Stehlin

Cindy Taylor

Lauren Carnill

## WDSS Director

Amber Dopkowski, Director



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Phone: (540) 662-3807

[www.WinchesterVA.gov/dss](http://www.WinchesterVA.gov/dss)

Services Unit FAX:

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